

Physician Direct Focus eConsult Action Items

<b>eConsult Status</b>	<b>Definition/When to use</b>
Created	Original Status after starting a referral by PCPs.
Acknowledged	Specialty office accepts the consult and is waiting for patient to call and schedule the appointment.
Called	Specialty office has called the patient to schedule the visit.
Scheduled	Specialty office has scheduled the patient to be seen.
Seen	Specialty office has seen the patient.
Feedback	Can be used by PCPs and specialty offices to inquire/request additional info.
Complete	Specialty office has completed the visit, and office notes have been sent to the referring PCP office.
Rejected	Specialty office has rejected the consult due to a specific reason "i.e. balance overdue".
Closed	Only PCPs should use this function. Encounters to be closed after verifying that visit notes are received.
Deleted	PCPs deleting the consult after creating it by mistake.