

OPNS Informatics Digest

September 2017

Have you noticed the new Risk Score on your ADT Reports?

Admit, Discharge, and Transfer Report - OPNS										
Confidential Information										
MR #	Patient Name	DOB	Phone #	Chief Complaint	Adt Date	Disch Date	Pat Type	Primary Insurance	Adt Time	Facility
					2017-08-22	2017-08-22	EM		15:46	Trinity Health St. Joseph Mercy Oakland facility

MR #	Patient Name	DOB	Phone #	Score Date	Score Time	Score Name	Value
				2017-08-27	16:53	PRISM	2

Generated: 29-Aug-2017
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EM: Emergency Medicine Discharge
IP: Inpatient Discharge
Current IP: Current Inpatient

OPNS Informatics

The OPNS Informatics team is providing you with the tools.

We're also here to help.

Let's use the tools to build our Patient Centered Medical Home and create our Patient Centered Medical Home Neighborhood.

What is PRISM?

Trinity Health Quality Institute PRISM Risk Scores

The OPNS Informatics Team has worked with the Trinity Health Quality Institute (QI) to publish a patient Risk Score within our Registry. The QI developed the risk score known as, PRISM. We're here to provide this opportunity to stratify patient risk following an Emergency or Inpatient admission to St. Joseph Mercy Hospital-Oakland.

PRISM is a patient care risk prediction tool that measures 30-day mortality risk

- Stratifies adult patients by 30-day mortality risk and identifies which patients are at increased risk for other significant events and poor outcomes

How

- Standardized, predictable, multidisciplinary interventions designed to organize process and align resources based on patient need

The plain and simple explanation

- PRISM 1, 2, 3 patients are more likely to die or be readmitted within 30-days after discharge

How to Utilize PRISM Scores

During the past year, analysis of PRISM scoring at St. Joseph Mercy Hospital-Oakland identified:

73% of all SJMH-O discharges had a PRISM Score assigned

90% of all SJMH-O medical discharges had a PRISM Score assigned

PRISM 1: 3%
PRISM 2: 13%
PRISM 3: 37%
PRISM 4/5: 48%



Hospital discharges: Planning Transitions of Care Support Using PRISM Scores

PRISM 1

Enrollment in Care Management Program following discharge

Advance Care Planning

Post Discharge phone call within 24-48 hours of discharge
(Schedule appointment, review medications)

Office Visit within 3-7 days of discharge

PRISM 2

Enrollment in Care Management Program following discharge

Advance Care Planning

Post Discharge phone call within 24-48 hours of discharge
(Schedule appointment, review medications)

Office Visit within 3-7 days of discharge

PRISM 3

Enrollment in Care Management Program following discharge

Post Discharge phone call within 24-48 hours of discharge
(Schedule appointment, review medications)

Office Visit within 7 days of discharge

Consideration for development: Strategies for Disease Specific Coaching and Pathways, Nutritional Support, Measure and Plan for Patient Engagement, Planned

Office Visits and Post-Visit Rescue Plan

*Current PRISM Score = Highest Risk Score calculated in previous 90 days



Help align office based resources and strategies to those patients most at risk of re-hospitalization.

Emergency Department Discharges: Planning Follow Up Support Using ED Risk Scores

PRISM 1,2: High, Med, Low

Follow up phone call - Schedule office visit

Enroll in Care Management

Prioritize for follow up contact and Complete office visit within 3-7 days of ED discharge

Address Advance care planning, symptom management

PRISM 3: High

Follow up phone call– Schedule office visit

Focus on disease Specific Pathways, Care Coordination

Look for barriers to access
(Appointment availability, transportation, etc.)

Provide Education and Support for Self-Management

PRISM 3: Med, Low

Follow up phone call– Consider office visit

Focus on disease Specific Pathways, Care Coordination

Look for barriers to access
(Appointment availability, transportation, etc.)

Provide Education and Support for Self-Management

PRISM 4,5, or No Score: High

Follow up phone call– Schedule office visit

Address any underlying issues with
anxiety, depression, alcohol and/or substance abuse

Office Visit within 7 days of discharge

PRISM 4,5, or No Score: Med, Low

Follow up contact via letter

Usual Care

*Current PRISM Score = Highest Risk Score calculated in previous 90 days

- St. Joseph Mercy Hospital - Oakland Powerchart notes are available in the Warehouse tab in the Health Focus Registry!
- Close your eConsults in Health Focus once the specialist provides appointment completion details!



Yasir's Reminders

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OPNS strives to be the premier integrated health care delivery system in Southeast Michigan, recognized by our patients, physicians, providers, and payors as providing the highest value in care and services.



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Kim's Clue

September's Informatics Digest has a new format for Kim's Clue called:

Kim Bits



Find the two Kim Bits throughout the September Informatics Digest.

Email the two Kim Bit words to **OPNS**.

Drawing winner gets a box of Tim Horton's Timbits to go with a \$25 gift card!

Email your response to **info@opns.org** by **September 30, 2017**.

Congrats to Fran from Michigan Ear, Nose, and Throat Associates! Winner of August's Kim's Clue!