

Lourdes Nursing Home				
CMS Quality Indicators	07/01/2020-9/30/2021			Complaints/Reported Incidents
	Facility	Mi Avg	National Avg	
Overall Star Rating	4	N/A	N/A	Between 1/1/2021 and 12/31/021 had 3 complaints and 20 complaints within last three years resulted in citation
Quality Star Rating	4	N/A	N/A	
Return to ER	9%	10%	11%	
Readmitted	20%	24%	23%	
Successfully Returned to Community**	62%	NA	53%	
Pneumonia Vaccine *	98%	77%	80%	
Influenza Vaccine*	93%	77%	79%	
Medicare Spending Per Beneficiary (MSPB) for Residents	0.85	N/A	1.03	

Regency at Waterford				
CMS Quality Indicators	07/01/2020-9/30/2021			Complaints/Reported Incidents
	Facility	Mi Avg	National Avg	
Overall Star Rating	2	N/A	N/A	Between 1/1/2021 and 12/31/021 had 7 complaints and 63 complaints within last three years resulted in citation
Quality Star Rating	5	N/A	N/A	
Return to ER	3%	10%	11%	
Readmitted	23%	24%	23%	
Successfully Returned to Community**	60%	NA	53%	
Pneumonia Vaccine *	44%	77%	80%	
Influenza Vaccine*	43%	77%	79%	
Medicare Spending Per Beneficiary (MSPB) for Residents	0.9	N/A	1.03	

Canterbury on the Lake				
CMS Quality Indicators	07/01/2020-9/30/2021			Complaints/Reported Incidents
	Facility	Mi Avg	National Avg	
Overall Star Rating	4	N/A	N/A	Has been cited for Abuse
Quality Star Rating	5	N/A	N/A	
Return to ER	6%	10%	11%	
Readmitted	27%	24%	23%	
Successfully Returned to Community**	60%	N/A	53%	
Pneumonia Vaccine*	100%	77%	80%	
Influenza Vaccine*	95%	77%	79%	
Medicare Spending Per Beneficiary (MSPB) for Residents	0.9	N/A	1.03	

The Neighborhoods of White Lake				
CMS Quality Indicators	07/01/2020-9/30/2021			Complaints/Reported Incidents
	Facility	Mi Avg	National Avg	
Overall Star Rating	4	N/A	N/A	Between 1/1/2021 and 12/31/021 had 0 complaints and 9 complaints within last three years resulted in citation
Quality Star Rating	3	N/A	N/A	
Return to ER	14%	10%	11%	
Readmitted	28%	24%	23%	
Successfully Returned to Community**	67%	N/A	53%	
Pneumonia Vaccine *	83%	77%	80%	
Influenza Vaccine*	91%	77%	79%	
Medicare Spending Per Beneficiary (MSPB) for Residents	0.86	N/A	1.03	

Sanctuary at Bellbrook				
CMS Quality Indicators	07/01/2020-9/30/2021			Complaints/Reported Incidents
	Facility	Mi Avg	National Avg	
Overall Star Rating	5	Na	Na	Between 1/1/2021 and 12/31/021 had 0 complaints and 0 complaints within last three years resulted in citation
Quality Star Rating	5	Na	Na	
Return to ER	3%	10%	11%	
Readmitted	28%	24%	23%	
Successfully Returned to Community**	69%	N/A	53%	
Pneumonia Vaccine *	99%	77%	80%	
Influenza Vaccine*	97%	77%	79%	
Medicare Spending Per Beneficiary (MSPB) for Residents	1.14	N/A	1.03	



This data is for informational use only. It is not intended to favor one Skilled Nursing Home (SNF) over the other. We simply want to inform our network providers of the quality ratings of our local and commonly used SNF's.

All SNF data sets can be found at the Medicare.gov Nursing Home Compare website.

** Reporting period for Return to Community 10/01/2017-9/30/2019
 * Reporting period for Short-Stay Pneumonia and Influenza Vaccine 07/01/2020-9/30/2021
 Data Source Medicare.Gov