

## **Want to Know More?**

For more information about OPNS, or if you are a physician interested in becoming a part of OPNS, please contact Sandy Harris at [sharris@opns.org](mailto:sharris@opns.org) or Gail Eastin at [geastin@opns.org](mailto:geastin@opns.org). You can also phone our office at 248-682-0088, extension 118.

## **Mission Statement**

To be the premier integrated health care delivery system in Southeast Michigan, recognized by our patients, physicians, providers and payors as providing the highest value in care and services.



2360 Orchard Lake Rd. Ste. 105  
Sylvan Lake, MI 48320  
248-682-0088

# Who Is OPNS



## OPNS is...

- A Physician Organization controlled by and for physicians benefit for over 20 years
- Taking the lead by empowering practices to engage in the guiding principles of Healthcare Transformation
- Supporting Physician Practice Transformation through
  - \* Practice Unit and staff support
  - \* Educational programs and communications
  - \* Analytic performance reports and summaries
- Collaborating for the future by making a significant investment in IT infrastructure that will
  - \* Insure required clinical integration
  - \* Increase profits as the ACO/OSC/CIN backbone
- Negotiating physicians best interests by
  - \* Preventing de-selections from networks
  - \* Challenging questionable ranking data
  - \* Resisting inaccurate transparent public rating sites

## Provider Services

The OPNS Provider Services Link Department ensures that every physician in our network has been approved only after a thorough credentialing and certification process. Physicians are re-credentialed every three years in order to ensure their continued adherence to OPNS policies.

As a member of OPNS, you and your practice benefit from the support we provide for credentialing and re-credentialing in the many health plan contracts offered through our network.

OPNS serves as a liaison between our physicians, their staff, and the contracted managed care plans to coordinate the resolution of provider inquiries and problem resolution. We arrange informational and educational programs for office managers, office staff, and billers so they can improve their skills and better serve their patients.

## Oakland Physician Network Services, Inc. is an

independent physician owned and operated corporation comprised of 453 primary care physicians, specialty care physicians, and providers.

From its location in Oakland County, OPNS serves the medical community by centrally maintaining the infrastructure to support best practices in medical management, office management, and database management. It provides financial and quality analysis and reporting services that assist member physicians in delivering higher quality care and managing costs for more than 15 healthcare plans.